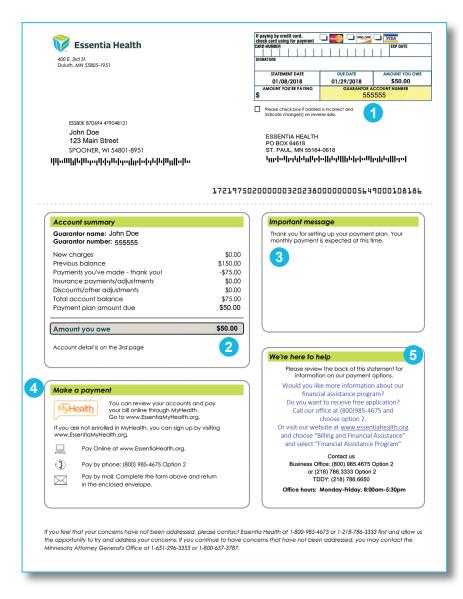
## Get to know your new statement

Designed with your needs in mind, your new Essentia Health statement features a summary page to help you understand your charges and brings helpful resources right up front.



## Front Summary Page:

- 1 Guarantor Account Number
  Number assigned to the person
  responsible for the bill. If you call us
  with questions about your bill, have
  this number ready.
- 2 Amount you owe
  Total amount due on your account.
  It includes any monthly payment plan
  payments you may have, plus new
  charges that aren't already
  on a payment plan.
- 3 Important message
  Information specifically for you about your account status and payment plans.
- 4 Make a payment
  Understand all the convenient ways
  you can make a payment, including
  paying online through MyHealth.
- 5 We're here to help
  Find phone numbers
  for our helpful service team.

## **Detail pages** (not pictured)

Find information about every visit and each charge, including:

- a) person who received care, account number specific to that visit, and the location and provider of service
- b) new charges
- c) breakdown of patient payments, insurance payments or adjustments and other discounts
- d) your share of the cost

## Back of Summary Page (not pictured)

Find information about our financial assistance program and see if you might qualify for a reduction on your bills.

