

Get to know your new statement

Designed with your needs in mind, your new Essentia Health statement features a summary page to help you understand your charges and brings helpful resources right up front.

Essentia Health
400 E. 3rd St.
Duluth, MN 55805-1951

ESS80K 870694 479048121
John Doe
123 Main Street
SPOONER, WI 54801-8951

1721975020000032023800000005649000108186

If paying by credit card, check card using for payment		
CARD NUMBER		EXP DATE
SIGNATURE		
STATEMENT DATE	DUE DATE	AMOUNT YOU OWE
01/08/2018	01/29/2018	\$50.00
AMOUNT YOU'RE PAYING	GUARANTOR ACCOUNT NUMBER	
\$	555555	

Please check box if address is incorrect and indicate change(s) on reverse side.

Account summary
Guarantor name: John Doe
Guarantor number: 555555

New charges	\$0.00
Previous balance	\$150.00
Payments you've made - thank you!	-\$75.00
Insurance payments/adjustments	\$0.00
Discounts/other adjustments	\$0.00
Total account balance	\$75.00
Payment plan amount due	\$50.00

Amount you owe **\$50.00**

Account detail is on the 3rd page

Important message
Thank you for setting up your payment plan. Your monthly payment is expected at this time.

Make a payment
You can review your accounts and pay your bill online through MyHealth. Go to www.EssentiaMyHealth.org.
If you are not enrolled in MyHealth, you can sign up by visiting www.EssentiaMyHealth.org.

- Pay Online at www.EssentiaHealth.org.
- Pay by phone: (800) 985-4675 Option 2
- Pay by mail: Complete the form above and return in the enclosed envelope.

We're here to help
Please review the back of this statement for information on our payment options.
Would you like more information about our financial assistance program?
Do you want to receive free application?
Call our office at (800)985-4675 and choose option 2.
Or visit our website at www.essentiahealth.org and choose "Billing and Financial Assistance" and select "Financial Assistance Program"

Contact us
Business Office: (800) 985.4675 Option 2
or (218) 786.3333 Option 2
TDD: (218) 786.6650
Office hours: Monday-Friday, 8:00am-5:30pm

If you feel that your concerns have not been addressed, please contact Essentia Health at 1-800-985-4675 or 1-218-786-3333 first and allow us the opportunity to try and address your concerns. If you continue to have concerns that have not been addressed, you may contact the Minnesota Attorney General's Office at 1-651-296-3353 or 1-800-657-3787.

← Front Summary Page:

- 1 Guarantor Account Number**
Number assigned to the person responsible for the bill. If you call us with questions about your bill, have this number ready.
- 2 Amount you owe**
Total amount due on your account. It includes any monthly payment plan payments you may have, plus new charges that aren't already on a payment plan.
- 3 Important message**
Information specifically for you about your account status and payment plans.
- 4 Make a payment**
Understand all the convenient ways you can make a payment, including paying online through MyHealth.
- 5 We're here to help**
Find phone numbers for our helpful service team.

Detail pages (not pictured)

Find information about every visit and each charge, including:

- person who received care, account number specific to that visit, and the location and provider of service
- new charges
- breakdown of patient payments, insurance payments or adjustments and other discounts
- your share of the cost

Back of Summary Page (not pictured)

Find information about our financial assistance program and see if you might qualify for a reduction on your bills.



Essentia Health